

**FOR IMMEDIATE RELEASE**

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**CONTACT: LISA LUND (989) 831-7538**

**211 CALL CENTER REQUESTS COMMUNITY INFORMATION**

STANTON- 211, the three digit phone number to give and get help, is due to become a reality for Montcalm County by the beginning of 2011. But before that happens, the HandsOn Battle Creek Call Center needs Montcalm County's community resource information on its database.

The database will generally contain information about service providers that enhance the quality of individual and community life. It will be used to assist callers of the 24-hour information and referral telephone line and the 2-1-1 website. If you are a Montcalm County organization meeting that criteria, you are being asked to submit your agency, site, and program information using an "Update Form." This form and information about the submission process is available electronically on the Montcalm Human Services Coalition website's homepage at [www.mhsc.info](http://www.mhsc.info). They are currently seeking information for Ionia and Barry Counties as well.

The Call Center requests that completed information forms be submitted to them by early February if possible. Electronic submission is preferred but hard copy is also fine.

"The information and referral services to be provided will only be as good as the information that the specialists have available to them," said Lisa Lund, staff to the Montcalm Human Services Coalition. "With people's needs increasing, we want this community resource database to be as comprehensive and accurate as possible from the very beginning so we can make good referrals."

If you have questions about this submission process, you are asked to contact Denise Hubbard at (616) 225-1082 or [dhubbard@mcvolunteerconnections.org](mailto:dhubbard@mcvolunteerconnections.org), Lund at (989) 831-7538 or [llund@mcbh.org](mailto:llund@mcbh.org), or Rachel Osborn at HandsOn Battle Creek 211 Call Center at (269) 788-1136 or e-mail her at [rosborn@lifecareems.org](mailto:rosborn@lifecareems.org).